

Previous Communications Model

- In the previous communication model, during a significant event or disturbance multiple ATO operational units would independently report to FAA Leadership.
- Numerous messages coming from various sources, would often result in fragmented, confusing and contradictory information.
- This approach did not deliver ATO Leadership the accurate and timely information necessary to make crucial decisions.
- This diagram shows the previous information flow during a reportable event.
- ATO personnel have numerous reporting requirements both internal and external to the organization.
- Consequently, these separate entities forwarded the information through their respective channels and ultimately on to ATO Leadership.
- Although ATO leadership was being inundated with information from multiple sources, it was not a comprehensive view of the situation.